

The Camp Terms and Conditions

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General Conditions

Before signing and agreeing to take part in a football camp organised by Number 1 Events (referred to as the organiser), the parent/guardian of the underage child (referred to as the client) should read and understand the terms and conditions.

Agreement

1. The agreement between the client (the participant) and the organiser becomes legally binding when both parties sign the form and an appropriate payment, established by the organiser, is made.
2. All personal information provided, which the client has shared will be protected in accordance to the law.
3. The client is required to send the signed form within 7 days of the date of arranging for the child to attend the camp, however, in a case of late booking, no later than 14 days before departure. In the case of not meeting the deadline, the booking will be cancelled.
The form can be sent electronically or through the post. The forms, which are sent electronically are as important as forms sent, traditionally, through the post. The legal basis of sending forms electronically: E-Commerce Regulations (?).
4. The client is required to pay the amount for the service specified in the agreement. There is an option of paying a deposit of £200. The remainder of the charges have to be payed no later than 45 days before the departure. In the case of a client signing up 45 days before the start of camp, the client must pay the full amount on the day of signing up.
5. Failure to meet the payment deadlines or failure to provide relevant documents may lead to cancellation or the child being denied the ability to attend the camp.
6. The application form should be completed by the parent or guardian and sent to the organiser no later than 14 days before the departure. In the case of client signing up 7 days prior to departure, they shall make all the effort for the form to reach the organiser no later than 3 days prior to departure.
7. The organiser provides medical assistance 24 hours a day (staff which are trained in first aid and, if necessary, a visit to a health clinic or hospital). **The client is required to apply for a European Health Insurance Card (EHIC), which the participant will have to take with them.** Additionally, the organiser advises that the client buys travel insurance in case any accident happens. The organiser offers help to purchase this type of policy.

8. The client is obliged to inform the organiser of any changes i.e. change of name, address or passport, to give sufficient time to change formalities.
9. The organiser has a right to cancel the event up to 14 days prior to departure due to causes beyond their control or not enough participants. In that case, the client receives back the payments they have made. The client does not receive any compensation for this.
10. The organiser is required to inform the client of any changes made to the camp or terms and conditions (the dates, programme), immediately after receiving information of such changes. The client is required to inform of resignation within 3 days of receiving new information. No response would mean that the client accepts new terms.

Cancellations

1. Cancellation of camp by the client is only accepted in a writing form sent to the headquarters of Number 1 Events. The date of cancellation is the date of this being received by the organiser: 65 Malmesbury Road, E18 2NL, London, United Kingdom.
2. In case of cancellation by the client, the organiser will refund payments in the following ways:
 - a) An administrative fee of £50 (from each person listed on the application)
 - b) Cancellation between 70 to 45 days prior to departure means loss of deposit
 - c) Cancellation between 44 to 30 days prior departure means only 50% of the cost will be refunded
 - d) If a cancellation is made 29 days before the event, the organiser will pay out an amount less costs and the organiser losses (80% of the event cost)

Implementation of agreement, complaints

1. The organiser is committed to proper performance activities included in the agreement, however is not liable for non-performance or improper performance of services caused by an act or omission of the client or third parties participating in the performance of services provided in the agreement, if the action could not have been foreseen or avoided.
2. The client is liable for damage caused by the participant to the property of the organiser or property of third parties.
3. The organiser does not take responsibility for money or valuables left by the participant during camp or in transports, which were not deposited with the supervisor.
4. The participants are required to follow rules of venues, places visited and supervisor's instructions.
5. In the case of serious behaviour issues and breaking of rules (drinking alcohol, aggression, staying away from the group), the organiser is entitled to send the child home at the expenses of parents/guardians- transport and care costs. The organiser therefore has no legal obligations to refund the client for an unused time of the event.
6. The organiser will not return the value of the benefits that have not been fully utilized for reasons attributable to the child.
7. The parents or guardians of the child are required to inform the organiser in a written form of child's any physical or mental conditions. Failure of disclosing information of such matter mean that the organiser is not liable for any consequences.
8. Participants are allowed to have luggage, which consists of:
 - a) 1 large bag/ suitcase (on wheels), of which the weight should not exceed 10kg. The baggage needs to be easily used by the child.
 - b) The client needs to inform if there is a need of a larger, 20kg suitcase, which will be added to the payment.

9. The child should obey the rules of the transport company. The client will be responsible for any damages caused by the child during the journey.
10. If the parent/guardian wishes to pick up their child earlier, they are required to inform the organiser a day before the pick up at the latest.
11. In the event that the client sends another person to pick up their child, a written authorization should be provided containing personal details of the person, including ID number, personal details of the child and a clear signature of the parent/guardian. A copy of this should be sent to the office of the organiser via email, post or in person, no later than the day before the end of camp. Additionally, the person picking up the child should show the original letter.
12. The child has an opportunity during the event to deposit money with the supervisor for safekeeping. The organiser is not liable for any theft of money which was not deposited.
13. Any visits by the parents or guardians during the event may only take place after prior arrangements have been made with the organiser.
14. In the event of termination of the agreement by the client during the child's at the camp, no refunds will be given to the client for the unused part of the event.
15. By signing the form, parents/guardians of the child agree to:
 - a) The participation of the child in the event and all of the sports and recreational activities
 - b) Allow the child to be tested for alcohol or drugs, where there is a suspicion that they child is under the influence of alcohol or drugs. The organiser will always try to contact the parent/guardian prior to the testing.
 - c) If necessary, the client is giving permission for the child to be given any medical assistance or treatment
 - d) The use of videos or images from the event to be used in the organisations advertising materials.

Statement of the organiser

1. Organiser- Number 1 Event LTD is registered in the Company House under the number 11141574.
2. The organiser provides the following:
 - a) Accommodation in rooms for 4-6 people, with bathrooms
 - b) 4 meals a day (breakfast, lunch, afternoon snack, dinner) and access to mineral water throughout the whole event. The first meal is served on the day of arrival and the last on the day of departure, along with pack lunch for the journey back.
 - c) The ratio of staff will not be less than 1 supervisor for 15 children and 2 additional organisers looking after the whole group. All supervisors and organisers have DBS (Disclosure and Barring Service).
 - d) 24 hours a day care by first aid trained staff, who will immediately contact a doctor if there is a need.
 - e) Lifeguard supervision during water-based activities
 - f) Organisation of appropriate programme of activities. If, for any reason, there is a change, the organiser must plan alternative activities to be carried out.
 - g) Provided supervision for children during transportation to and from camp

Additional information

1. The client has the possibility of directly contacting the child during camp (through a phone call or a visit, planned beforehand).
2. The parent/guardian is required to complete the application form and include all important information related to the child's health and deliver it to the Number 1 Event office no later than 14 days before the start of the camp.
3. All changes to the agreement require a written form, in the form of an appendix.

4. All payments should be made to the following bank account with a title and the name of the child or the parent.

Account name:

Number1 Event LTD

Barclays

Account Number: 03982769

Sort Code: 20-89-56